

HSOPS 2.0

Revision to the AHRQ Hospital Survey on Patient Safety Culture (TM)

Overview



In October 2019, the Agency for Healthcare Research and Quality (AHRQ) released a revised version of the Hospital Survey on Patient Safety Culture after 15 years of widespread use.

AHRQ Comparative Databases have included over **2 Million** survey respondents across the United States. Internationally, the survey has been used across **93** countries in **40** different languages!



Based on feedback from participating hospitals and researchers, AHRQ revised the Hospital survey to be more concise and easier to understand.

What changed on the survey?

HSOPS 2.0

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HSOPS 1.0

40 Total Questions

10 "Composites" (overall safety and teamwork across units dropped)

Questions have a "N/A" | "Do not know" response option

Extensive and clear options for role and medical domain

51 Total Questions

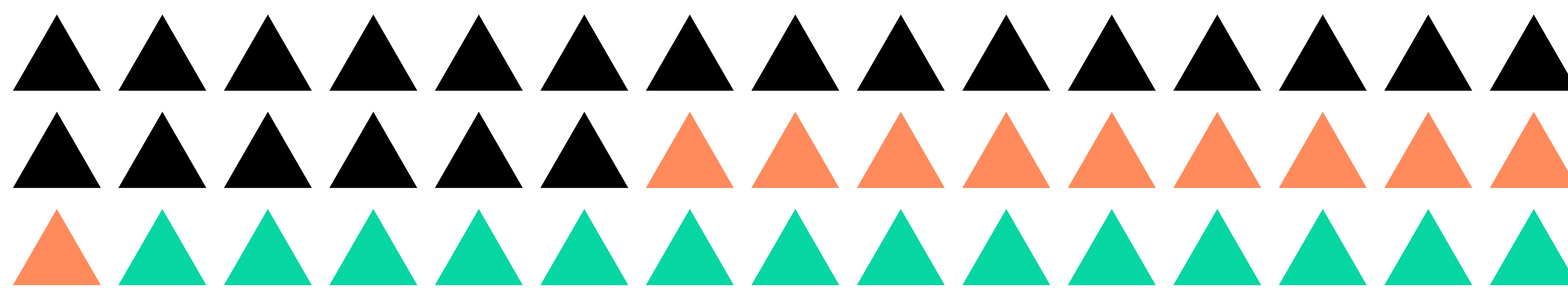
12 "Composites" (aspects of safety culture)

Participants told to "skip" questions that don't apply

Basic options of participant role and medical domain

HSOPS 1.0 Questions

Approximately half of the 1.0 Questions remain or have been modified or left unchanged



■ Dropped (46.67%) ■ Major Wording Change (22.22%) ■ Minor or No Wording Change (31.11%)

Why does it matter?



The Good

Shorter Survey!

Response option for "N/A"

More clinical areas and role types

Increased clarity of questions



The Bad

Direct comparisons between 1.0 and 2.0 are not possible

1.0 Benchmarks will no longer be updated after 2020

Comparative data from pilot study only includes 25 hospitals



The Unknown

AHRQ gives some guidance, but the best approach for transitioning between surveys is not yet clear

The organizational cost to re-orient leaders and staff to the new tool is unknown

What do I do next?

1 Define Transition Timeline

Immediately review the implications and options your organization has for transitioning from HSOPS 1.0 to HSOPS 2.0. After 2020, new benchmarks will not be available for HSOPS 1.0, so it is strongly advised to make the transition within the next 24 months.

2 Define Transition Approach

The best approach for transitioning from HSOPS 1.0 to HSOPS 2.0 will vary depending on your system size and historical data quality. They primary options include:

Option 1: Administer HSOPS 2.0 for the next survey cycle

Option 2: Administer HSOPS 1.0 for a final time and then transition to HSOPS 2.0 12 months later

Option 3: Conduct a simultaneous administration of HSOPS 1.0 and HSOPS 2.0

Connect with Beterra to talk through your current timeline and data to understand the best route forward for your organization

3 Develop a Safety Culture Roadmap

Any new change brings an opportunity to do things better. Although HSOPS 1.0 enabled many organizations to become more aware of patient safety culture issues, most organizations failed to act on the information in a systematic way. Develop a multi-year roadmap that will guide your organization to a survey and a better approach to using the data.

START

It is never too early to begin thinking through your transition strategy.

Connect with Beterra to find out how we can make the transition seamless.